NEED HELP GETTING STARTED?

My VetStore Online

Register or log in to purchase prescription items, schedule future orders, or use a promotion code. You may not need to log in to purchase non-prescription items. If using guest checkout, you will need to verify your email address at checkout.

1 LOG IN

Go to our clinic online store at:
www.myvetstoreonline.pharmacy

Returning customers: Sign in and shop.

New customers need to register.

- Under "Don't have an account?", click Register .
- Complete the registration form including username and password.
- Enter your pet or herd information.
- Check the "terms and condition" box and click Register . Some clinics have a manual approval process, so check with your clinic if you don't receive a confirmation email within five minutes.
- Check your email for a "Confirm Registration" email and click Verify Email .
- Log in with your login and password.

2 SHOP

- Choose from the top blue navigation bar to shop items by category or type the item name into the search field at the top of the page and choose an item from the search results.
- Select size, strength, or other product attributes, if applicable.
- Select your pet in the "select animal" drop-down menu or enter your pet by clicking +Add Another Animal. Enter pet or herd name and species, then click Add .
  (This step is optional for non-prescription items.)
- Choose your scheduling options from the "delivery frequency" drop-down menu. You can skip this step for one time delivery.
- Enter a quantity. *(Note the size of the item; some medications are available in single doses.)*
- Click Add to Cart .

3 CHECK OUT

- Click the cart icon at the top right of the page to review your cart. Instant rebates will automatically display in your cart. If you have a coupon, enter it in the "promotional code" field.
- Click Continue Checkout .
- Enter your name and shipping information. Returning customers' shipping information will be displayed. Select your preferred shipping address from the drop-down menu or add a new address.
- Choose your Vet from the "veterinarian" drop-down menu.
- Select billing address and payment method. Enter card information if needed.
- Click Next .
- Click the terms and policies check box.
- Click Order at bottom right.

You will receive an email confirming your order. Once we have reviewed any items requiring approval*, your order will ship, and you will receive a second email with tracking information for your purchase. If you have any questions, please give us a call.

Please allow up to 48 hours (2 business days) for approval of your order.

Thank you for shopping with us!

Need help with your order?
Contact our MyVetStoreOnline support team!
Chat at myvetstoreonline.pharmacy, call (844) 654-6876 available M-F 8:00am - 5:00pm CT, or email support@myvetstoreonline.pharmacy.